

## Annexure 4(a)

### Irinjalakuda General Hospital – Patients Survey Analysis Report

#### Socio Economic Status of users of Irinjalakuda General Hospital

<b>No. of Persons Participated</b>	
Male	40%
Female	60.00%

<b>No. of Persons Participated</b>		
	APL	BPL
Male	37%	43.48%
Female	62.96%	56.52%

<b>Educational Qualification</b>	
Illiterate	16%
Primary	62%
Secondary	4%
Higher secondary	14%
Degree	0
Post Graduate	0
Profession	2%
Others	2%

<b>Educational Qualification</b>		
	APL	BPL
Illiterate	7%	26.09%
Primary	67%	56.52%
Secondary	4%	4.35%
Higher secondary	19%	8.70%
Degree	0	0
Post Graduate	0	0
Profession	4%	0
Others	0%	4.35%

<b>3.Occupation</b>	
Self employment	8%
Govt. employment	0
Permanent employment	16%
Unemployment	58%
Daily wages	18%

<b>3.Occupation</b>		
	APL	BPL
Self employment	7.41%	8.70%
Govt. employment	0	0
Permanent employment	18.52%	13.04%
Unemployment	66.67%	47.83%
Daily wages	7.41%	30.43%

<b>4.Marital Status</b>	
Married	74%
Unmarried	8%
Widow	18%
Widower	0

<b>4.Marital Status</b>		
	APL	BPL
Married	85.16%	60.87%
Unmarried	0	17.40%
Widow	14.81%	21.80%
Widower		0

<b>5.Type of Family</b>	
Nuclear Family	62%
Joint family	38%
Big family	0

<b>5.Type of Family</b>		
	APL	BPL
Nuclear Family	66.67%	56.52%
Joint family	33.33%	43.48%
Big family	0	0

<b>7.Media Exposure</b>	
Daily	52%
Sometimes	4%
Rarely	6%
Never	38%

<b>7.Media Exposure</b>		
	APL	BPL
Daily	66.67%	34.78%
Sometimes	0	8.70%
Rarely	11.11%	0
Never	22.22%	56.52%

<b>8.Quality of Gov. Hospitals</b>	
Very good	0
Good	44%
No problem	52%
Bad	4%

<b>8.Quality of Gov. Hospitals</b>		
	APL	BPL
Very good	0	0
Good	37.04%	52.17%
No problem	55.56%	47.83%
Bad	7.41%	0

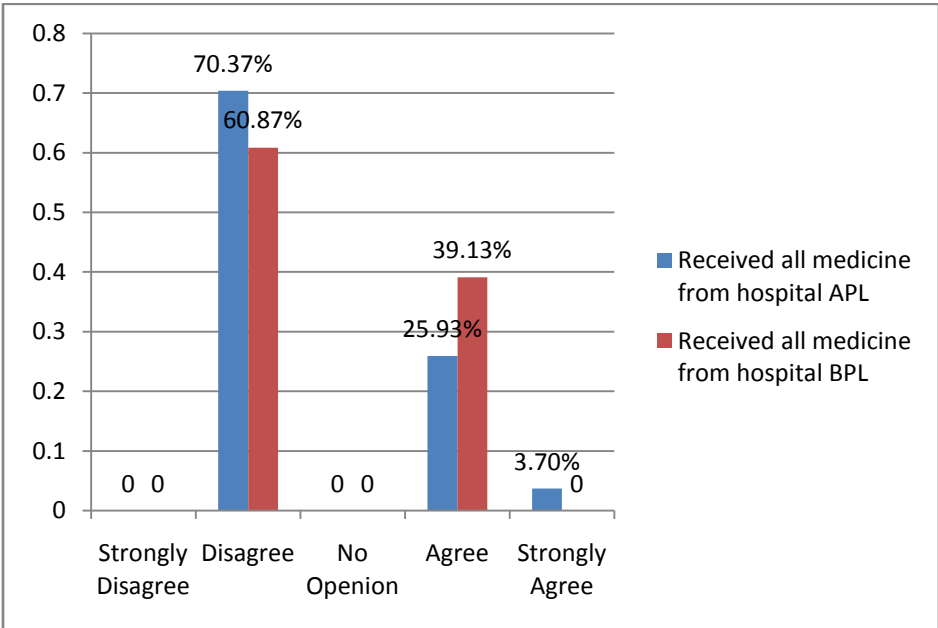
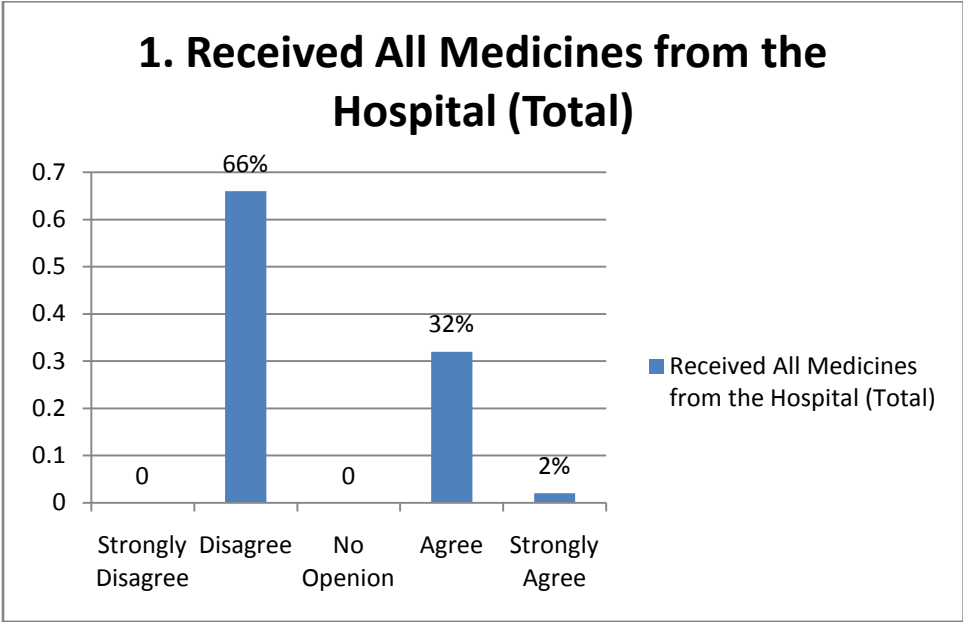
<b>9.Corruption in Gov. hospitals</b>	
Many	2%
Yes	0
To certain extent	6%
No Corruption	90%

<b>9.Corruption in Gov. hospitals</b>		
	APL	BPL
Many	0	4.35%
Yes	0	0
To certain extent	3.70%	8.70%
No Corruption	92.60%	86.96%
NOt atall	3.70%	0

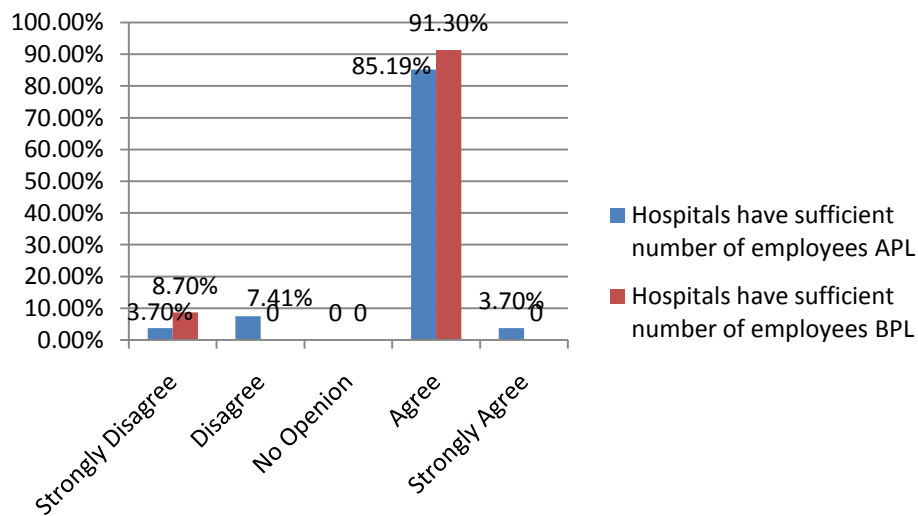
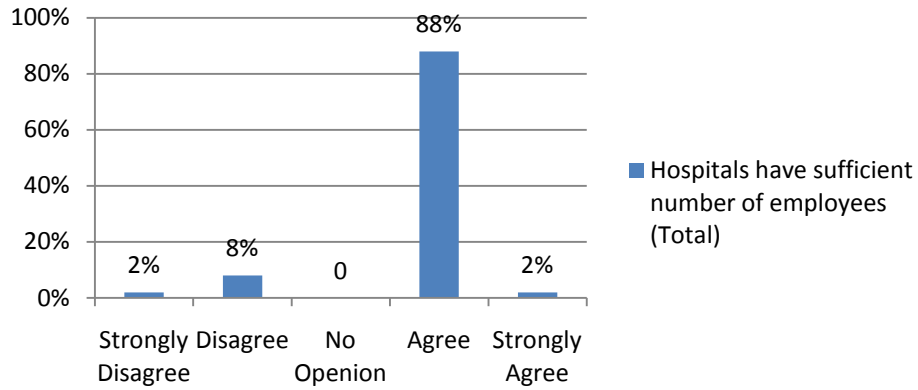
<b>11.Believe in Health care system</b>	
Yes	88%
Something	8%
No	4%

<b>11.Believe in Health care system</b>		
	APL	BPL
Yes	85.19%	91.30%
Something	7.41%	8.70%
No	7.41%	0

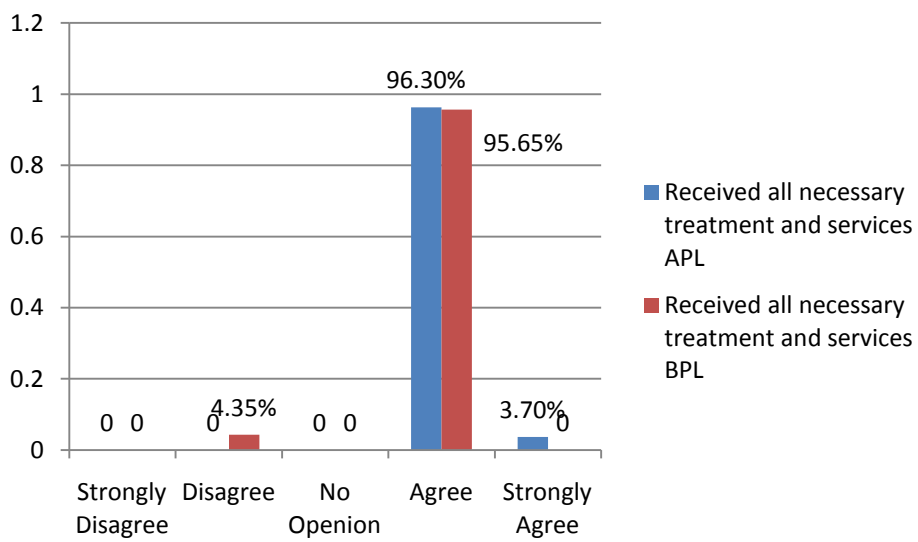
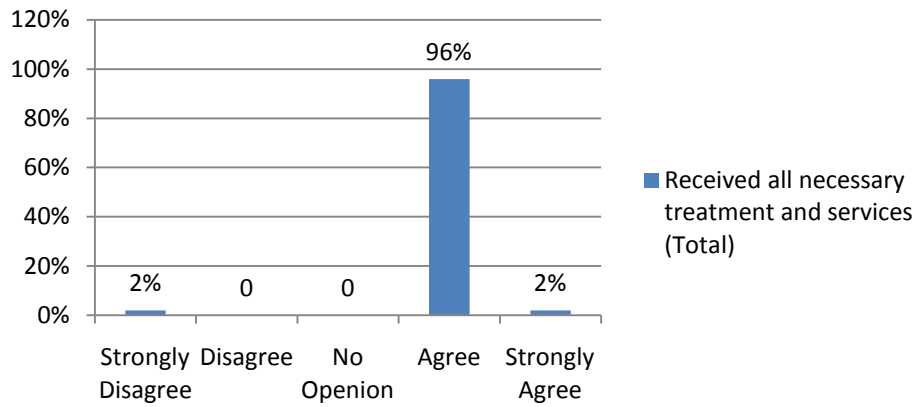
**DATA ANALYSIS CHART**



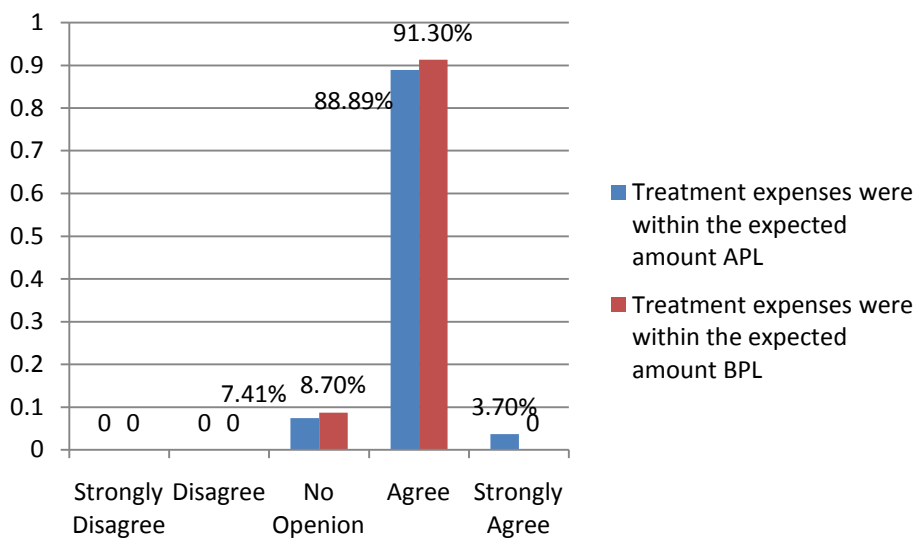
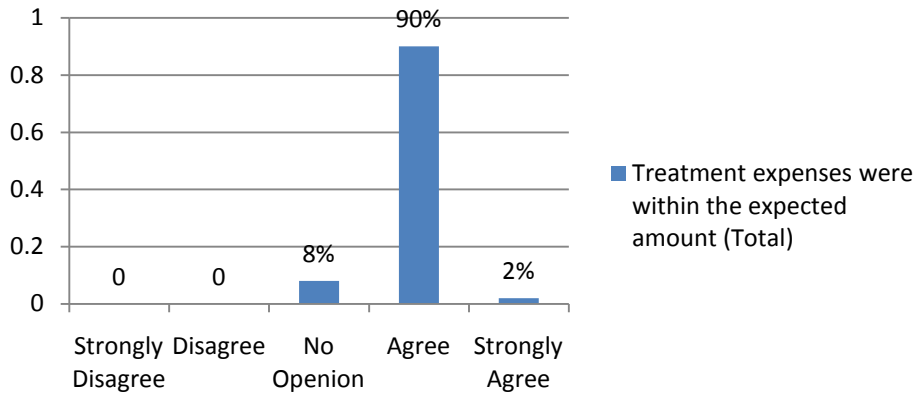
## 2. Hospitals have sufficient number of employees (Total)



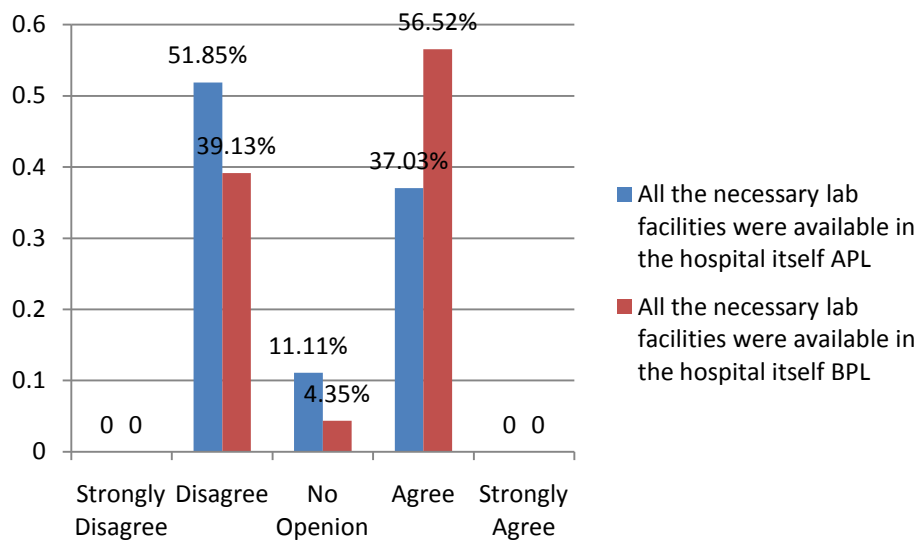
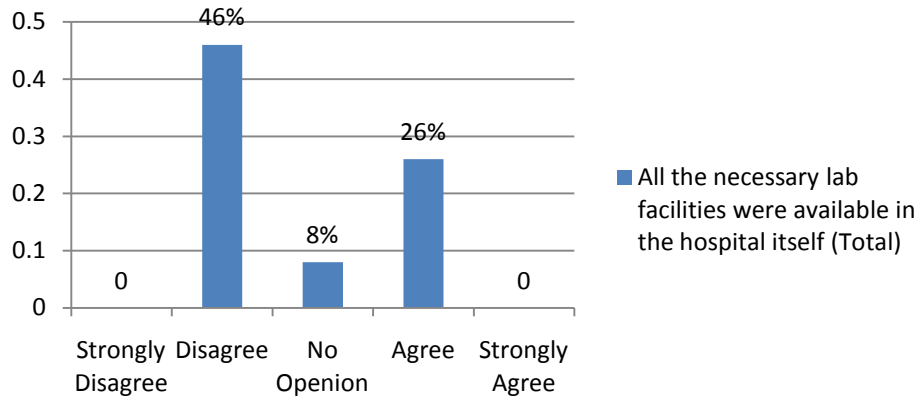
### 3. Received all necessary treatment and services (Total)



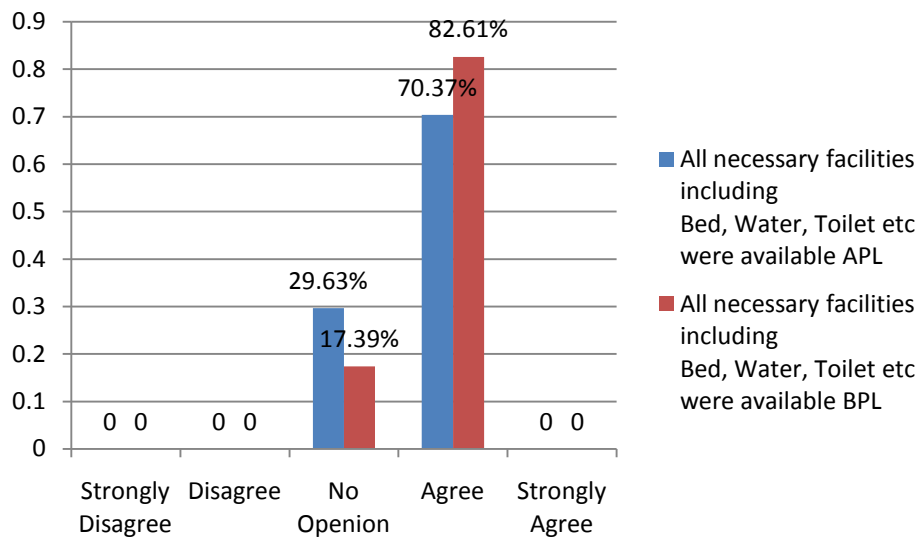
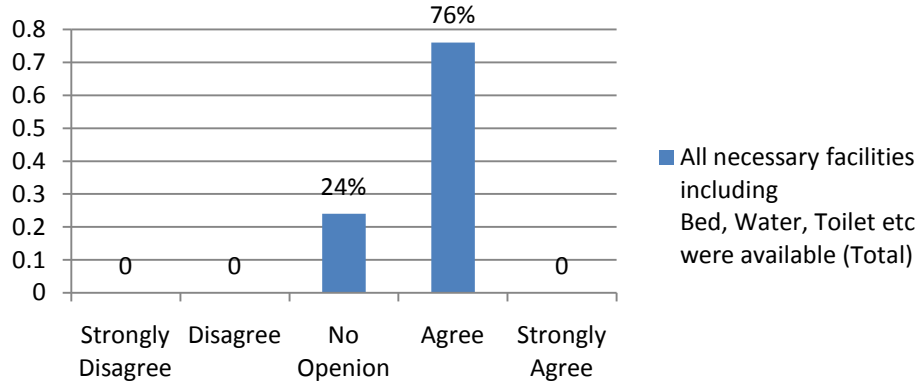
#### 4. Treatment expenses were within the expected amount (Total)



## 5. All the necessary lab facilities were available in the hospital itself (Total)

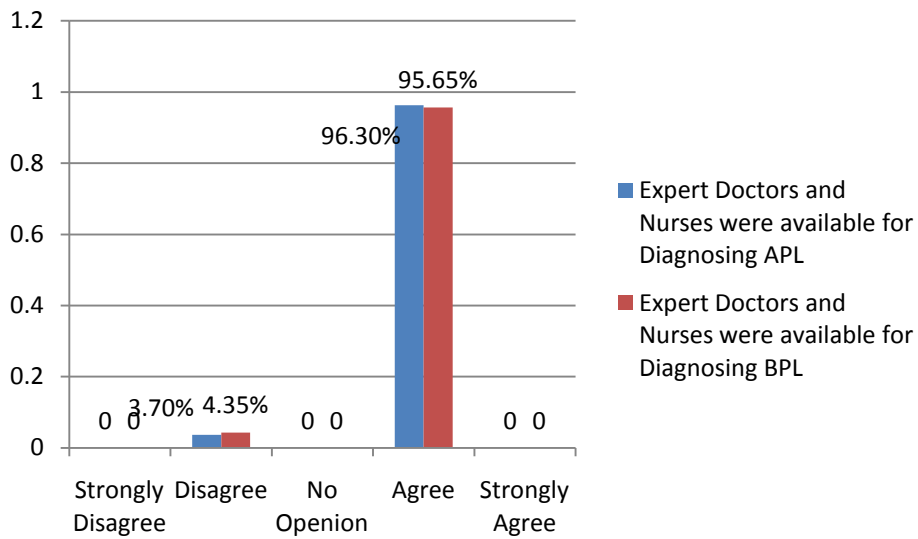
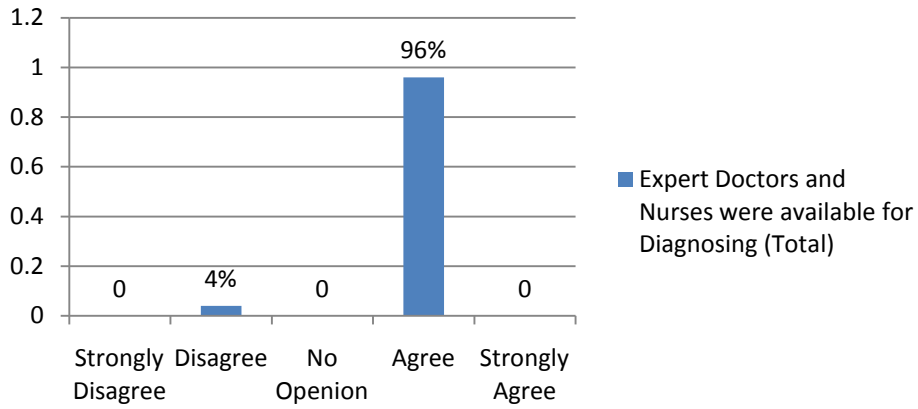


## 6. All necessary facilities including Bed, Water, Toilet etc were available (Total)

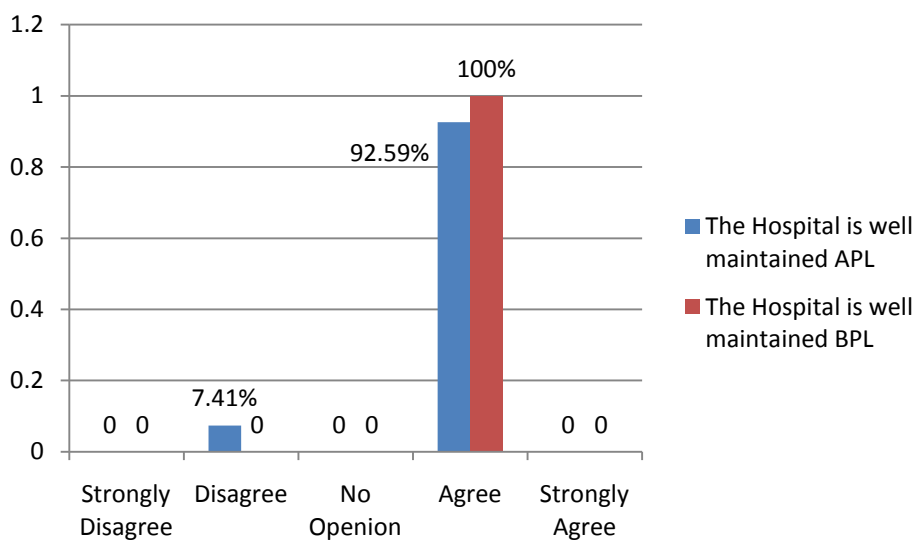
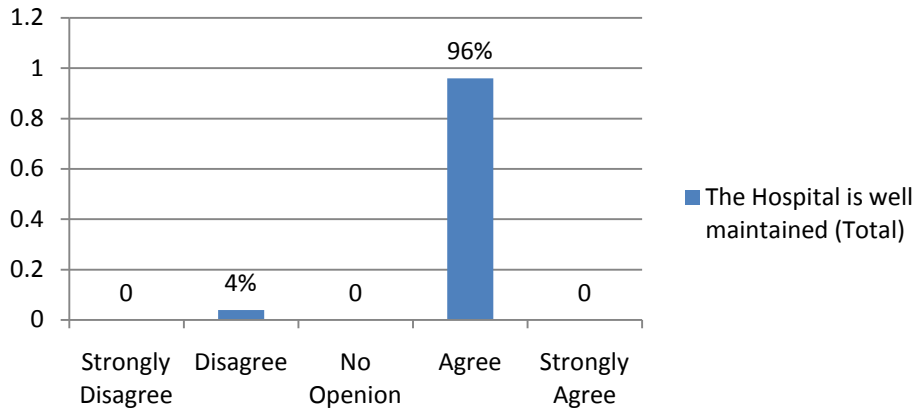




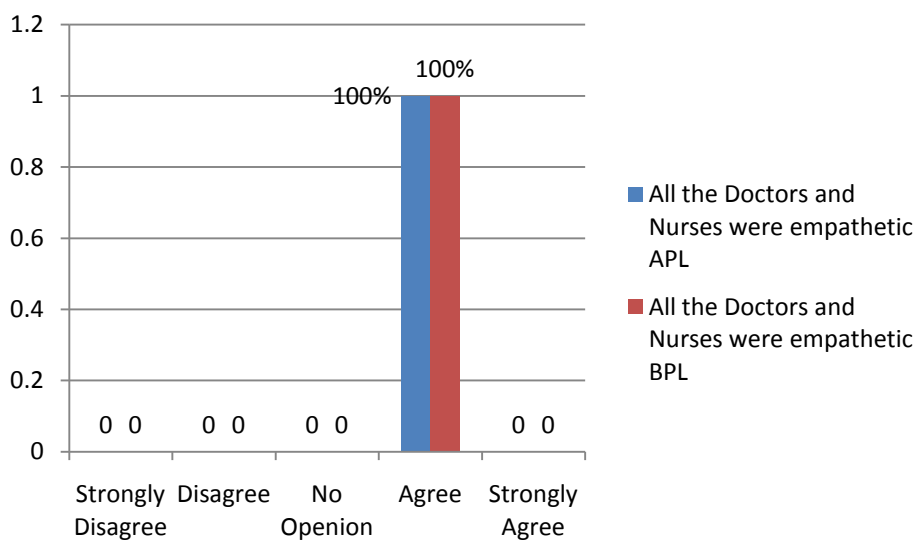
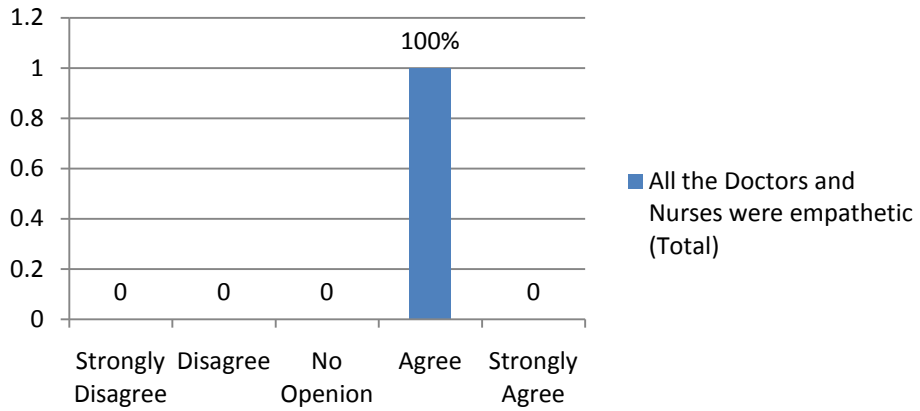
## 7. Expert Doctors and Nurses were available for Diagnosing (Total)



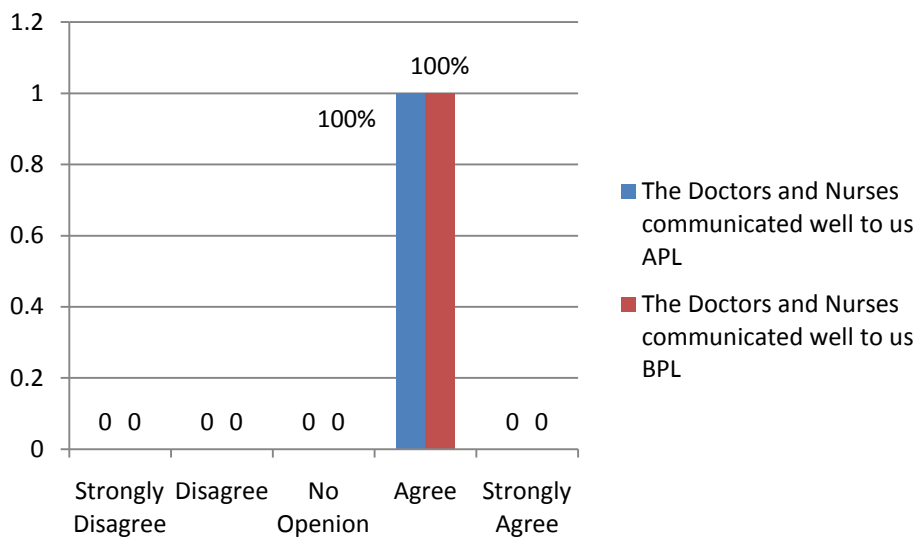
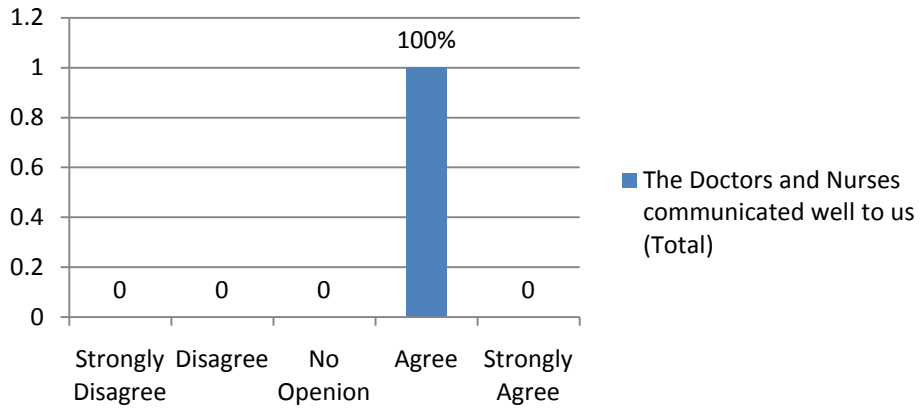
## 8. The Hospital is well maintained (Total)



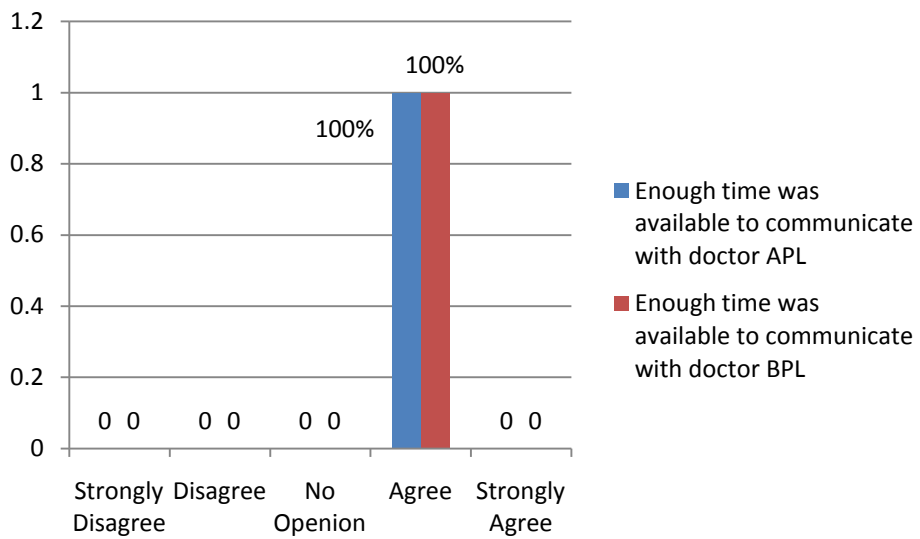
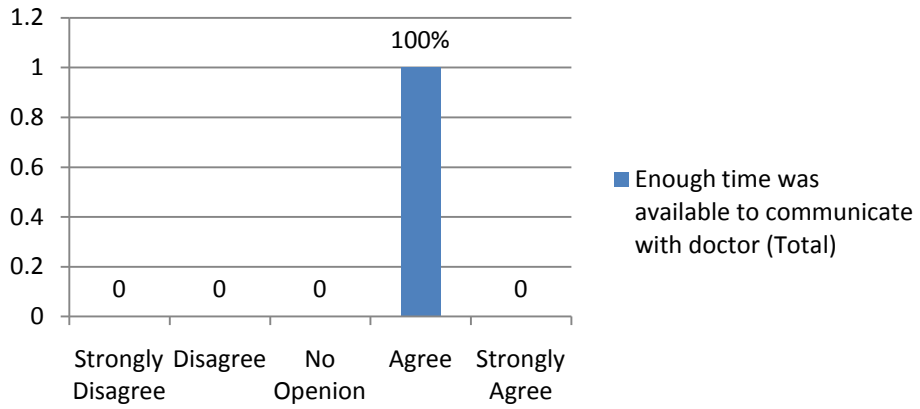
## 9. All the Doctors and Nurses were empathetic (Total)



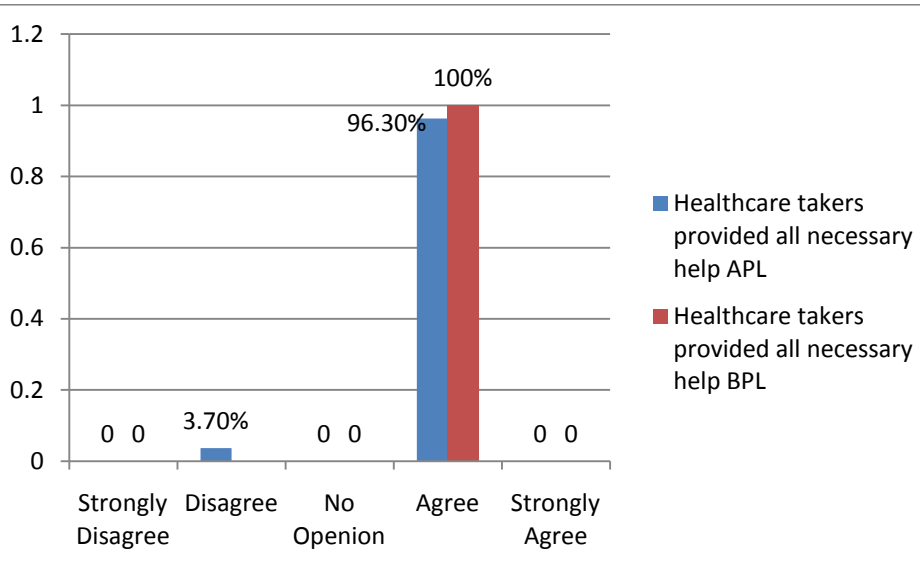
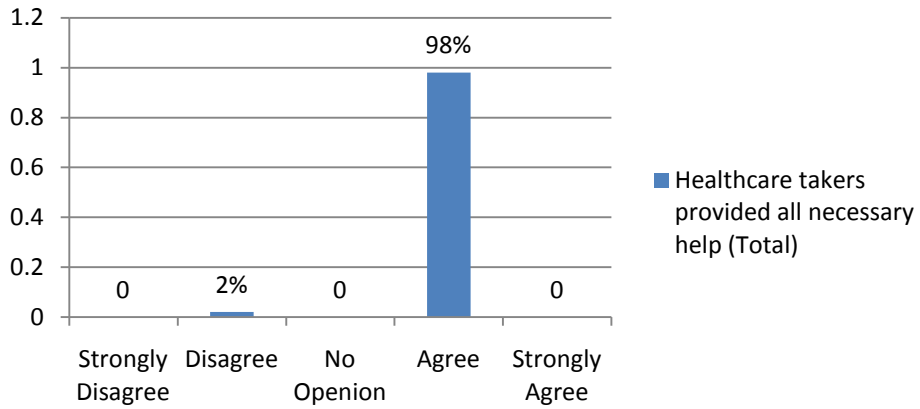
## 10. The Doctors and Nurses communicated well to us (Total)



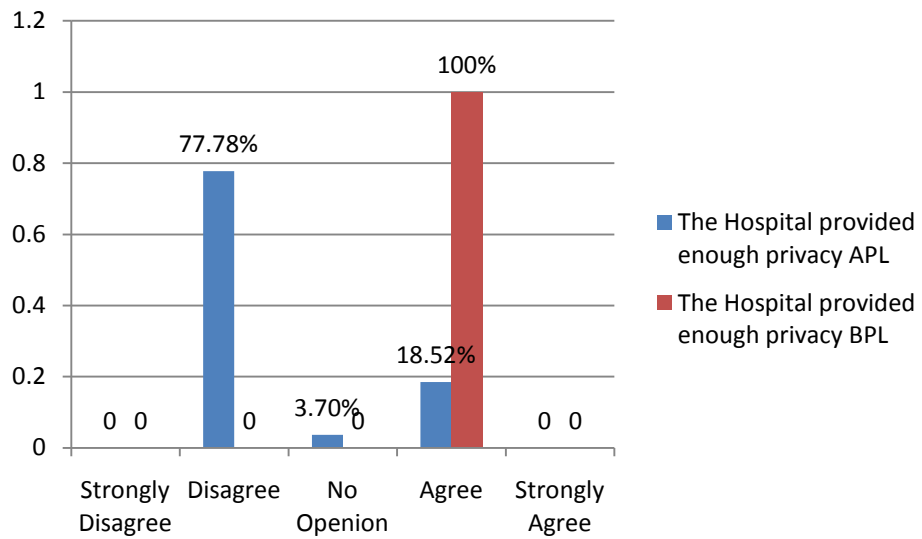
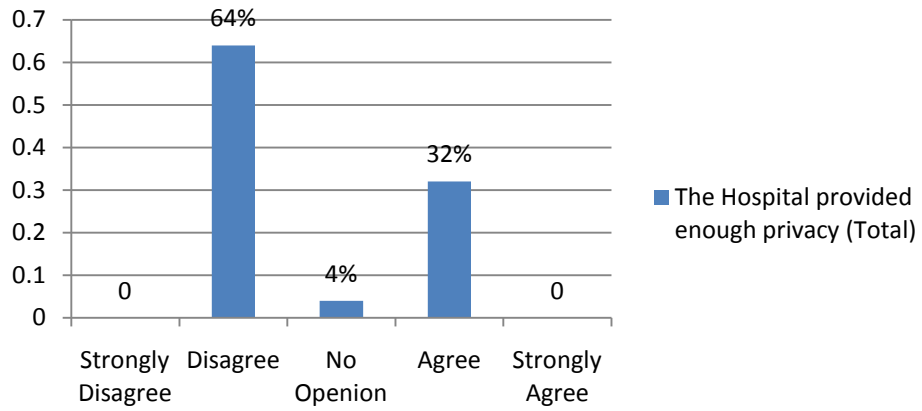
## 11. Enough time was available to communicate with doctor (Total)



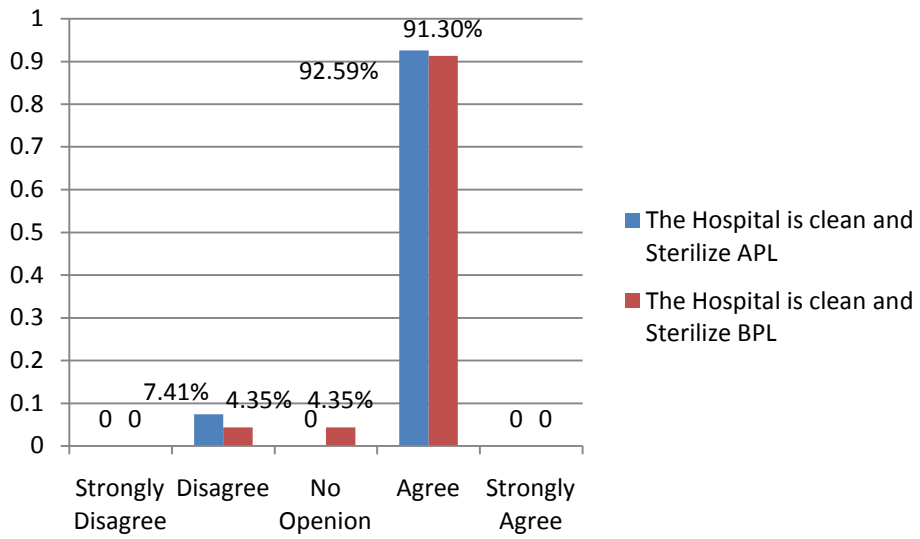
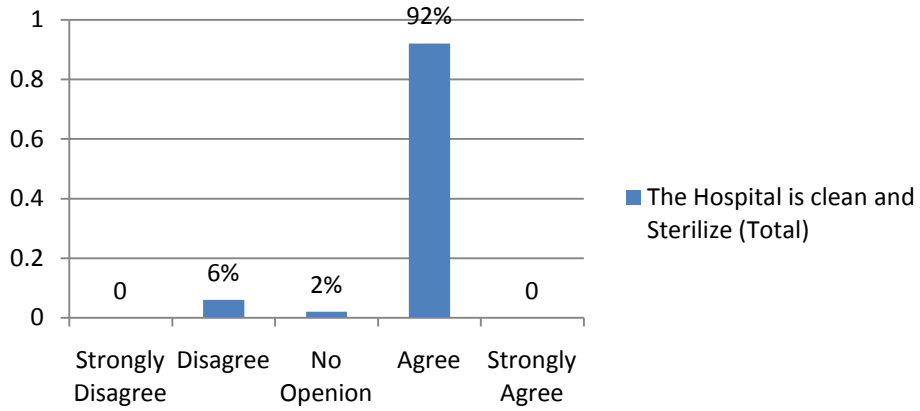
## 12. Healthcare takers provided all necessary help (Total)



### 13. The Hospital provided enough privacy (Total)

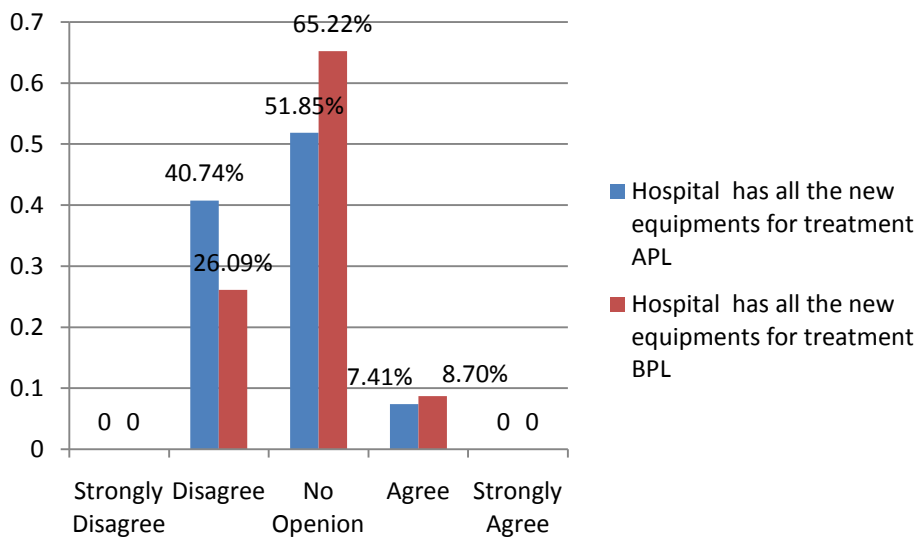
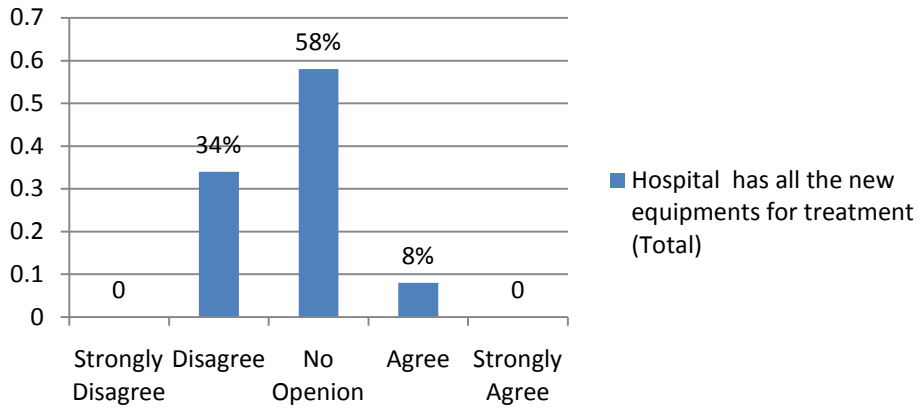


### 14. The Hospital is clean and Sterilize (Total)





### 15. Hospital has all the new equipments for treatment (Total)



## 16. Toilet is clean (Total)

